

Unit 42 Public Sector Subscription Addendum

This Unit 42 Public Sector Subscription Addendum (“Addendum”) to the [End User License Agreement](#) (“Agreement”) is entered into between You (referred to herein as “You” and “Your”), a public sector entity, and Palo Alto Networks, Inc. and its Affiliates (“Palo Alto Networks”). It governs Palo Alto Networks Unit 42 Public Sector Expertise On Demand Subscription (“EOD Subscription”) and the Frontier AI Defense Subscription (“AI Defense Subscription”) as applicable (each referred to herein as a “Unit 42 Public Sector Subscription”). In the event of any material conflict between the terms in the Agreement and this Addendum, the terms in this Addendum shall control for purposes of the Unit 42 Public Sector Subscription.

1. **On Demand Services.** In purchasing the Unit 42 Public Sector Subscription, You will gain access to a pre-defined set of services (“Services”) as described in the most current version of the applicable Service Description located at <https://www.paloaltonetworks.com/services/consulting/servicedescriptions#sort=relevancy>. You may order any of the Services described in the Service Description and consume service hours during the twelve (12) month period beginning on Palo Alto Networks’ receipt of a purchase order for the Subscription (the “Term”). You will request Services in accordance with the process described in the applicable Service Description.
2. **Deliverables.** Deliverables for each Unit 42 Public Sector Subscription are set forth in the applicable Service Description.
3. **Limitation on Total Annual Hours.** You will pay the fixed fee for the Unit 42 Public Sector Subscription, which entitles You access to a range of Services, up to the subscription annual maximum hour limitation. Any unused service hours will expire at the end of the Term and are non-transferable and non-refundable.
 - a. **Additional EOD Subscription Service Hours.** The Services are available in multiple tiers of service with varying annual maximum hour limitations. You may upgrade Services to a higher service tier at any time during the Term.
 - b. **Additional AI Defense Subscription Service Hours.** Additional increments of hours above the initial maximum hour limitation may be purchased at any time during the Term.
4. **Use of Third-Party Products for Unit 42 Public Sector Subscriptions.** To provide the Services to You, Palo Alto Networks may require the use of third-party products. **You acknowledge and agree that the products used to assist in providing the Services may be commercial products. Palo Alto Networks makes no representations that any such products carry any particular certification or authorization, including FedRAMP-authorization. Palo Alto Networks disclaims any and all liability from the use of such products.**